HOW TO REGISTER FOR TRADITIONAL VOLUNTEER SHIFTS

1. To register to volunteer and find more information—go to: https://greaterclevelandfoodbank.org/give-help/volunteer

Volunteer

Volunteers are crucial to all operations of the Greater Cleveland Food Bank, whether in traditional roles (collecting, sorting, and repacking food that comes through our warehouse every day) or using special skills to support with administrative functions or special projects.

In 2019, more than 21,000 volunteers contributed more than 92,000 hours of service to the Food Bank, a savings of more than two million dollars in salaries and benefits, allowing for additional food to be provided to our agencies and clients.

Reach Volunteer Services by phone at 216-738-2053
2. Scroll down to the bottom of the page until you see the following:

Get started by clicking on one of the options below:

- To register for a traditional volunteer role (Repack, Community Food Kitchen, Produce Distribution or Special Events), click here or scroll down to the bottom of this page.

- To explore Special Skills Based Volunteer Opportunities, click here.

- To register a group of volunteers, click here. (If your Volunteer Group Request is for a date in March or April 2020, please view our list of available shifts below to view current availability).

- Click here to read volunteer Frequently Asked Questions.

3. Traditional Volunteer Page: More details on our volunteer projects and needs.

Click here to sign up for a traditional volunteer opportunity.
4. After clicking on traditional volunteer opportunities—it will direct you to CERVIS (our volunteer database).
5. Select “Register for an Event”, or “Sign In” if you have volunteered before.
6. Enter your email address and first name. This will check the system to see if you already have an existing profile. If you do not, you will be prompted to create one.

7. Enter your information. Asterisks indicate mandatory information.

8. After your information has been entered:
   a. You will be directed to the main page of your profile, where you can:
      i. Register for volunteer events/view the event calendar
      ii. Cancel your registration for scheduled volunteer shifts.
      iii. Add additional volunteers to your profile (ie, family members)
      iv. Update your profile information
      v. View your volunteer history

Volunteer Portal Home

Event Registration Management
(one-time or short-term opportunities)

- Register for an Upcoming Event
- View or Cancel Registration for an Upcoming Event

Profile Management

- Add Additional Volunteer to my Profile
- View or Update Volunteer Profile Information

Report Management

- View or Print Volunteer Activity History

Account Management

- Change Password